Authority number: PROS 17/04 VAR 2



PROS 17/04 VAR 2

Retention and Disposal Authority for Records of Hospital Administrative Functions

Status Date: 01/07/2020

Authority number: PROS 17/04 VAR 2

INTRODUCTION

Context

Hospital Administrative Records

This RDA is for the use of public hospitals, community health services, and extended care facilities in the State of Victoria as defined in Schedule 1, 2, 4 and 5 of the Health Services Act 1988.

It covers:

- unique operational and administrative records of hospitals and health services, and
- operational and administrative records that are not unique, but require additional retention requirements to those provided in PROS 07/01 General Retention & Disposal Authority for Records of Common Administrative Functions.

This RDA does not cover records of patient treatment and care, coverage for these records is available under PROS 11/06 Retention & Disposal Authority for Patient Information Records.

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Public Records Act 1973 (Section 12)

Retention and Disposal Authority for records of Hospital Administrative Functions

Public Record Office Standard (PROS) 17/04

Variation 1:

In accordance with section 12 of the Public Records Act 1973 (as amended), I hereby vary the Standard applying to records of the Hospital Administrative Function, issued as Public Record Office Standard (PROS) 17/04 on 16/09/2017, as follows:

The addition of the following text to the scope of the RDA and across the body as a footer:

This Retention and Disposal Authority **must not be used** for records about child sexual abuse incidents, allegations nor an agency's prevention, identification and response to such incidents and allegations. This includes records of this nature created through an agency's reporting, oversight or regulatory relationships with other agencies.

Instead **agencies must use PROS 19/08** Retention and Disposal Authority for Records of Organisational Response to Child Sexual Abuse Incidents and Allegations.

Class 2.0 - the addition of a cross-reference to PROS 19/08 for records of investigations into child sexual abuse incidents and allegations.

Class 2.1 - updating the description to remove coverage for investigations of child sexual abuse incidents and allegations, and to include a cross-reference to use PROS 19/08 for these records.

This Variation shall have effect from its date of issue.

[signed]

Justine Heazlewood Director and Keeper of Public Records

Date: 14 November 2019

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Public Records Act 1973 (Section 12)

Retention and Disposal Authority for records of Hospital Administrative Functions

Public Record Office Standard (PROS) 17/04

Variation 2:

In accordance with section 12 of the Public Records Act 1973 (as amended), I hereby vary the Standard applying to records of the Hospital Administrative Function, issued as Public Record Office Standard (PROS) 17/04 on 16/09/2017, as follows:

The disposal action for class 4.1 has changed from:

Destroy 3 years after action completed.

to:

Destroy in accordance with standards and guidelines issued by the National Pathology Accreditation Advisory Council.

This Variation shall have effect from its date of issue.

[Approved]

Justine Heazlewood

Director and Keeper of Public Records

Date: 1 July 2020

Authority number: PROS 17/04 VAR 2

Copyright Statement

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Disclaimer

The State of Victoria gives no warranty that the information in this version is correct or complete, error free or contains no omissions. The State of Victoria shall not be liable for any loss howsoever caused whether due to negligence or otherwise arising from the use of this Standard.

Authority number: PROS 17/04 VAR 2

Retention and Disposal Authority for Records of Hospital Administrative Functions

Retention and Disposal Authority No	PROS 17/04 VAR 2
Scope	Administrative records unique to hospitals and health services. This Retention and Disposal Authority must not be used for records about child sexual abuse incidents, allegations nor an agency's prevention, identification and response to such incidents and allegations. This includes records of this nature created through an agency's reporting, oversight or regulatory relationships with other agencies. Instead agencies must use PROS 19/08 Retention and Disposal Authority for Records of Organisational Response to Child Sexual Abuse Incidents and Allegations.
Status	Issued
Issue Date	01/07/2020

Authority number: PROS 17/04 VAR 2

List of Functions and Activities covered

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Introduction

Purpose of this Authority

The purpose of this Authority is to provide a mechanism for the disposal of public records in accordance with the *Public Records Act 1973*. The Authority:

- identifies records which are worth preserving permanently as part of Victoria's archival heritage
- prevents the premature destruction of records which need to be retained for a specified period to satisfy legal, financial and other requirements of public administration, and
- authorises the destruction of those records not required permanently.

Context of this Authority

Public Record Office Victoria Standards

This Authority should be used in conjunction with the Standards issued by the Keeper of Public Records under Section 12 of the *Public Records Act 1973*. Copies of all relevant PROV standards, specifications and regulatory advice can be downloaded from www.prov.vic.gov.au. These documents set out the procedures that must be followed by Victorian public offices.

Disposal of records identified in the Authority

Disposal of public records identified in this Authority must be undertaken in accordance with the requirements of Public Record Office Standard PROS 10/13 *Disposal*.

It is a criminal offence to unlawfully destroy a public record under s 19(1) of the *Public Records Act 1973*.

The destruction of a public record is not unlawful if done in accordance with a Standard established under s 12 of the *Public Records Act 1973*.

This Standard (also known as an Authority) authorises the disposal of public records as described within its provisions. However, disposal is **not** authorised under this Standard if it is reasonably likely that the public record will be required in evidence in a current or future legal proceeding.

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For the purposes of this Retention and Disposal Authority, a 'legal proceeding' has the same meaning as the *Evidence (Miscellaneous Provisions) Act 1958*, and includes any civil, criminal or mixed proceeding and any inquiry in which evidence is or may be given before any court or person acting judicially, including a Royal Commission or Board of Inquiry under the *Inquiries Act 2014*.

If the public office identifies that public records must be retained under other applicable legislation for a period that exceeds the retention period specified under the Standards, then the longer retention period must apply.

Normal Administrative Practice

The destruction of some public records is permitted without final authorisation under normal administrative practice (NAP). NAP covers the destruction of ephemeral material of a facilitative nature created, acquired or collected by public officers during the course of their duties.

The following material may be destroyed under NAP:

- working papers consisting of rough notes and calculations used solely to assist in the preparation of other records such as correspondence, reports and statistical tabulations
- drafts not intended for retention as part of the office's records, the content of which has been reproduced and incorporated in the public office's record keeping system
- extra copies of documents and published material preserved solely for reference.

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Transfer of records to Public Record Office Victoria

Contact Public Record Office Victoria for further information on procedures for transferring permanent records to archival custody.

Use of Other Authorities

In applying the disposal sentences set out in this Authority, reference should be made to other current Authorities where applicable. Where there is a conflict between two Authorities (for instance this Authority and the General Retention and Disposal Authority for Records of Common Administrative Functions), consult the Public Record Office Victoria for advice.

Explanation of Authority Headings

Class Number

The class number or entry reference number provides citation and ease of reference.

Description

The description of each record class is specified in this entry. A record class is a group of records that relate to the same activity, function or subject and require the same disposal action.

Status

This entry provides the archival status of each class - either permanent or temporary.

Custody

This entry specifies whether the records are to be retained by the public office or transferred to the Public Record Office Victoria. Permanent records must be managed and transferred in accordance with PROV Standards.

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Establishment of Standard

Pursuant to Section 12 of the *Public Records Act 1973*, I hereby establish these provisions as a Standard (also known as a Retention and Disposal Authority) applying to Department of Health and Human Services. This standard as varied or amended from time to time, shall have effect from the date of issue unless revoked.

Justine Heazlewood, Keeper of Public Records

Date of Issue: 06/09/2017

Authority number: PROS 17/04 VAR 2

No	Function/Activity	Description	Status	Disposal Action
1	Safety and Quality Accreditation	The process of measuring performance and/or delivery of healthcare services in order to obtain certification or recognition that the hospital or health service meets mandatory and/or recommended standards. Includes the management of the qualifications and professional registrations of clinical staff to ensure they are fit to perform their role/s within the health service. See General Retention and Disposal Authority for Records of Common Administrative Functions - COMMITTEES for records of committees, working parties or steering groups which have oversight of the accreditation function and supporting activities such as internal audits and reviews.		
1.1	Accreditation Management	Records of accreditation activities undertaken by a hospital/health service. Includes: • notifications to the department on accreditation status e.g. against National Safety and Quality Health Service (NSQHS) standards • accreditation reports, notifications and certificates received from, and correspondence with, an accrediting body or external party (e.g. certificates of compliance	a	Destroy 8 years after dministrative use has oncluded.

This Retention and Disposal Authority **must not be used** for records about child sexual abuse incidents, allegations nor an agency's prevention, identification and response to such incidents and allegations. This includes records of this nature created through an agency's reporting, oversight or regulatory relationships with other agencies.

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Quality Accreditation			•		
Safety and Quality Accreditation					
	such as for disposal of prescribed waste)				
	 reports and working papers for presentation to a committee, working party or steering group with oversight of the accreditation functions 				
	 internal audits, checks and reviews to determine if the agency is performing at a level that ensures compliance e.g. against NSQHS standards 				
	 determination of appropriate requirements for qualifications and experience for clinical practice and positions to meet the needs of the organisation or area, including consultation with educational institutions and professional associations 				
Clinical Staff Qualification and Registration Management	Records of the qualifications and registrations of clinical staff in order to ensure they are fit to perform their role/s within the health service. Includes: • health professional registration status • qualification verification processes • tracking of continuing professional	e	Destroy 50 years after employee separation from egency.		
	Qualification and Registration	to a committee, working party or steering group with oversight of the accreditation functions • internal audits, checks and reviews to determine if the agency is performing at a level that ensures compliance e.g. against NSQHS standards • determination of appropriate requirements for qualifications and experience for clinical practice and positions to meet the needs of the organisation or area, including consultation with educational institutions and professional associations Clinical Staff Qualification and Registration Management Records of the qualifications and registrations of clinical staff in order to ensure they are fit to perform their role/s within the health service. Includes: • health professional registration status • qualification verification processes	to a committee, working party or steering group with oversight of the accreditation functions • internal audits, checks and reviews to determine if the agency is performing at a level that ensures compliance e.g. against NSQHS standards • determination of appropriate requirements for qualifications and experience for clinical practice and positions to meet the needs of the organisation or area, including consultation with educational institutions and professional associations Clinical Staff Qualification and Registration Records of the qualifications and registrations of clinical staff in order to ensure they are fit to perform their role/s within the health service. Includes: • health professional registration status • qualification verification processes • tracking of continuing professional		

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No	Function/Activity	Description	Status	Disposal Action
Incident Re	eporting and Investigation	S		
		eligibility		
		 status of membership of relevant professional bodies or associations 		
		See Retention and Disposal Authority for Records of the Accredited Training Function - ACCREDITED TRAINING for records of the development and delivery of accredited training programs.		
		See Retention and Disposal Authority for Records of the Non-Accredited Training Function - NON-ACCREDITED TRAINING for records of the development and delivery of non-accredited training programs.		
		See Retention and Disposal Authority for Records of Local Government Functions - COMMUNITY SERVICES - IMMUNISATION MANAGEMENT for records of staff immunisations, including consent forms and records of adverse reactions.		
2	Incident Reporting and Investigations	The reporting and investigation of incidents and near-miss events by a hospital or health service. Includes reviews undertaken of the incidents and near-miss events. Includes reporting and notification of the incidents to the Department and/or other authorities.		
		See Retention and Disposal Authority for Patient Information Records - PATIENT TREATMENT AND		

This Retention and Disposal Authority **must not be used** for records about child sexual abuse incidents, allegations nor an agency's prevention, identification and response to such incidents and allegations. This includes records of this nature created through an agency's reporting, oversight or regulatory relationships with other agencies.

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No	Function/Activity	Description	Status	Disposal Action
Incident R	eporting and Investigation	าร		
		CARE for incident reports held on patient files		
		See Retention and Disposal Authority for Records of Organisational Response to Child Sexual Abuse Incidents and Allegations REPORTING AND INVESTIGATIONS for reporting and investigations into incidents of child sexual abuse		
2.1	Critical Incidents	Reports and investigations of critical incidents which result in death or other catastrophic outcome. Types of incidents include:		estroy 50 years after ction completed.
		 sentinel events or infrequent, clear-cut clinical events that occurred because of system or process deficiencies or errors and result in negative outcomes (e.g. death or additional injury to a patient) 		
		 alleged or suspected physical or sexual assault or abuse (does not include sexual abuse of children, see below) 		
		 other catastrophic event or incident of long term significance for patients or the hospital/health service 		
		Includes incident report and records of investigations, reviews and analysis undertaken.		
		This Retention and Disposal Authority must not be used for records about child sexual abuse incidents,		

This Retention and Disposal Authority **must not be used** for records about child sexual abuse incidents, allegations nor an agency's prevention, identification and response to such incidents and allegations. This includes records of this nature created through an agency's reporting, oversight or regulatory relationships with other agencies.

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No	Function/Activity	Description	Status	Disposal Action
Incident R	Reporting and Investigation	าร		
		allegations nor an agency's prevention, identification and response to such incidents and allegations. See PROS 19/08 RDA for Records of Organisational Response to Child Sexual Abuse Incidents and Allegations 1.2 for records of investigations into alleged or suspected sexual abuse of children.		
2.2	Other Incidents	Reports and investigations of incidents or near misses that are not defined as a sentinel event, do not result in death, nor other catastrophic outcomes. Includes incident data reports.		Destroy 7 years after action completed.
3	Pharmaceutical Supply and Administration	The management of the purchase, sale, supply, administration, dispensing and use of pharmaceutical supplies within a hospital or health service. Includes receipt, dispensing, return and disposal of drugs. Pharmaceutical supplies encompasses drugs, poisons and substances, as defined by the Drugs, Poisons and Controlled Substances legislation. See <i>General Retention and Disposal Authority for</i>		
		Records of Common Administrative Functions - EQUIPMENT & STORES for records of the supply and administration of other consumables.		

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No	Function/Activity	Description	Status	Disposal Action
Pharmaceu	itical Supply and Administi	ration		
3.1		Records documenting the supply and dispensing of pharmaceutical products including authorisations to supply certain drugs such as drugs of addiction and restricted substances. Includes records used to maintain and control pharmaceutical stock supplies. Also includes records of permits and licences required to purchase pharmaceutical supplies.		stroy 3 years after action npleted.
4	Blood, Organ and Tissue Supply and Management	The ordering, receipt and control of blood and blood product supplies, and other organ and tissue products used for patient treatment and care. See General Retention and Disposal Authority for Records of Common Administrative Functions - FINANCIAL MANAGEMENT for financial transactions, receipt of deliveries and correspondence with suppliers regarding accounts and ordering processes See Retention and Disposal Authority for Patient Information Records - PATIENT TREATMENT & CARE for patient treatment and care records, including surgical and other procedures to implant or		

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No	Function/Activity	Description	Status	Disposal Action
Blood, Org	an and Tissue Supply and	d Management		
		deliver blood or blood products (including transfusion) or organ and other tissue products		
		See Retention and Disposal Authority for Patient Information Records - DIAGNOSTIC AND TESTING SERVICES for procedures and tests performed by a pathology records		
4.1		Records include: orders and stock receipts of blood and blood products storage and tests which confirm product specifications (e.g. test to re-confirm blood type) disposal of unused products that have expired movement records which track the transfer of stock between locations	sta iss Pa	stroy in accordance with indards and guidelines ued by the National thology Accreditation visory Council.
5	Staff Handover Communication	The process of communicating information between staff as part of shift handover activities to ensure the level of patient treatment and care is maintained. See Retention and Disposal Authority for Patient Information Records - PATIENT TREATMENT AND CARE for records of patient treatment and care. See General Retention and Disposal Authority for Records of Common Administrative Functions -		

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No	Function/Activity	Description	Status	Disposal Action
Staff Hando	over Communication			
		REPORTING for records of staff meetings and administrative reporting.		
		See INCIDENT REPORTING AND INVESTIGATIONS for incident reports.		
5.1		Records of observations and other details communicated between staff during shift handovers to ensure the level of patient treatment and care is maintained.		Destroy 1 year after action completed.
		Includes:		
		 observations of patient 		
		 instructions regarding visitors 		
		 messages or information to be given to a patient 		
		 actions underway/to be completed (e.g. discharge of a patient) 		
		 notes regarding equipment and/or facility condition/breakages or instructions for use 		
		 messages/instructions for circulation to all staff 		

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No	Function/Activity	Description	Status	Disposal Action
Food Serv	vice Administration			
6	Food Service Administration	The provision of meals for patients of the hospital or health service. Includes the development of menus and the delivery of the food and compliance with food handling and safety requirements.		
		See General Retention and Disposal Authority for Records of Common Administrative Functions - CONTRACTING-OUT for records of contracting out a food service (including staff cafeterias).		
		See Retention and Disposal Authority for Patient Information Records - PATIENT TREATMENT AND CARE for records of patient allergies and intolerances.		
		See INCIDENT REPORTING AND INVESTIGATIONS for incident reports relating to patient meals, including allergic reactions.		
6.1		Records documenting the provision of food to patients. Include daily menus, meal order forms, and records documenting food transport and delivery.	_	Destroy 3 months after action completed.

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Authority number: PROS 17/04 VAR 2

No	Function/Activity	Description	Status	Disposal Action
Health Ser	rvice Equipment and Supp	lies Management		
7	Health Service Equipment and Supplies Management	The activities associated with the upkeep, repair, servicing, modification and preservation of the condition of clinical equipment used in the delivery of diagnoses, treatment and care to patients of a hospital or health service.		
		See General Retention and Disposal Authority for Records of Common Administrative Functions for records documenting the maintenance of equipment not used to provide treatment and care to patients; records documenting the cleaning of hospital facilities and equipment to prevent the spread of infection; records of OH&S, including safe operation of equipment; and for records of asset management and disposal.		
		See Retention and Disposal Authority for Records of Local Government Functions - IMMUNISATION MANAGEMENT for vaccine and medication refrigeration logs.		
7.1	Equipment and Supplies Maintenance	Records documenting the maintenance of clinical and other equipment used to provide diagnoses, treatment and care to patients. Includes records of inspections, services, maintenance, repairs, replaced components, recalls and/or upgrades (including to prosthetics).		stroy 15 years after posal of asset.

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No	Function/Activity	Description	Status	Disposal Action
Hoolth Com	vias Fauinment and Sunnie	os Managament		

Health Service Equipment and Supplies Management

			1	
		Includes operating manuals, instructions for use and other standards or procedures for operation of the equipment.		
7.2	Equipment Licensing and Permits	Records relating to compliance with permits and licences for the operation or use of equipment. Includes records of applications for licences and permits and records relating to compliance with any conditions of the licence or permit. Includes radiation safety permits and licenses.	Temporary	Destroy 10 years after expiry of licence or permit.
7.3	Equipment, Treatment and Theatre Room Bookings	Records of bookings, allocation and use of clinical equipment and facilities, for example x-ray and other diagnostic machines, and rooms such as operating theatres, treatment and recovery rooms. Includes theatre registers.	Temporary	Destroy 7 years after action completed.
7.4	Equipment Checks	Records that document daily or routine logs of equipment calibration, checks and readings. Usually conducted as part of quality control processes to ensure the equipment is operating correctly prior to use in delivery of patient treatment and care, or as part of a daily audit process.	Temporary	Destroy 3 years after administrative use has concluded.
		Includes reports produced by the equipment following a calibration or check process, completed checklists or data recorded by the operator during a calibration or check process, logs or equipment		

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No	Function/Activity	Description	Status	Disposal Action			
Morgue a	Morgue and Mortuary Management						
		diaries.					
		For records of results that indicate a repair, service or upgrade is required, see class 7.1 of this Retention and Disposal Authority.					
8	Morgue and Mortuary Management	The management of places within a hospital or health services where the bodies of deceased persons are kept pending collection.					
		See Retention and Disposal Authority for Patient Information Records for records of patient treatment and care preceding death; register of deaths within hospital; notifications of death to Registry of Births, Deaths and Marriages; and the provision of death certificates to the next of kin/executors.					
		See INCIDENT REPORTING AND INVESTIGATIONS for investigation records into incidents which resulted in, or contributed to, patient death.					
8.1	Control Records of Morgue/Mortuary Management	Control records, registers and summary records of bodies of deceased persons received into, and collected from, the morgue/mortuary.		estroy 25 years after last ate of entry.			
		Details collected include:					
		 patient name and details 					

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No	Function/Activity	Description	Status	Disposal Action		
Morgue and	Morgue and Mortuary Management					
		 ward/service transferring the body and transferring officer 				
		 date and time received in the morgue/mortuary 				
		 officer receiving the body into the morgue/mortuary 				
		 whether personal belongings accompany the body 				
		 collection details - who, date and time, notes regarding certificates and other documentation presented to establish authority to collect the body 				
		officer authorising release of the body to the collector				
8.2	Operational Records of Morgue/Mortuary	Operational records of morgue / mortuary management include:		Destroy 5 years after action completed.		
	Management	 records of patient belongings transferred with the body of the deceased to the morgue/mortuary 				
		 program details and/or instructions regarding family access to the body of the deceased 				
		 arrangements for the pending collection of the bodies of deceased persons 				

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No	Function/Activity	Description	Status	Disposal Action			
Clinical S	Clinical Services Program Administration						
		copies of death certificate, authority to collect and remove the body					
		Note: Where any of the records described above are captured onto the record of patient treatment and care, use the Retention and Disposal Authority for Patient Information Records.					
9	Clinical Services Program Administration	The administration of Clinical Services programs run within or by hospitals and health services to deliver treatment and care to patients. Includes programs which seek to provide specialist expertise to patients who would not otherwise be able to access the specialist (e.g. geographically distant, or with time critical/emergency requirements), or which are investigating the application of new techniques or treatments.					
		Some examples of clinical services programs offered include:					
		Telehealth Services					
		The remote delivery of expert or specialist clinical advice, diagnosis and other forms of assistance in determining patient treatment and care via information and communication technologies. May include the delivery of education and instruction in					

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No	Function/Activity	Description	Status	Disposal Action
Clinical Serv	vices Program Administra	ation		
		patient treatment and care techniques.		
		Clinical Trials		
		A program of research consisting of trialling techniques, pharmaceutical products and/or other aspects of patient treatment and care within a clinical setting i.e. using patients as trial subjects.		
		Community Services		
		Programs which provide assistance to patients in returning home and/or managing their health condition. Includes programs which provide mobility and safety equipment, compression garments and/or specialised dressings, in-home personal monitoring and alarms, home visits (e.g. a nurse to change a dressing or administer medication)		
		There are no disposal classes provided under this function as the activities have adequate coverage under other Retention and Disposal Authorities as follows:		
		See General Retention and Disposal Authority for Records of Common Administrative Functions for reporting, budgeting and financial management, and contracts and agreements with other providers.		
		See Retention and Disposal Authority for Patient Information Records for treatment and care delivered to patients accessing the clinical service, including		

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No	Function/Activity	Description	Status	Disposal Action
Patient Mov	vement and Attendance R	Peporting		
		collection of assessment, admission and consent information.		
		See Retention and Disposal Authority for Records of Local Government Functions COMMUNITY SERVICES for delivery of support and care services, including provision of aids and equipment.		
		See Retention and Disposal Authority for Records of the Accredited Training Function ACCREDITED TRAINING for development and delivery of accredited training or education programs.		
		See Retention and Disposal Authority for Records of the Non-Accredited Training Function NON-ACCREDITED for development and delivery of non-accredited training or education programs.		
		See General Retention and Disposal Authority for the Records for Higher and Further Education Institutions RESEARCH for research and ethical clearance.		
10	Patient Movement and Attendance Reporting	Records created in the course of managing the administration of: • patient numbers and location at certain points in time (e.g. bed census and other similar reporting)		
		 patient contact or attendance at emergency or casualty departments 		

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No	Function/Activity	Description	Status	Disposal Action			
Patient Mo	Patient Movement and Attendance Reporting						
		See Retention and Disposal Authority for Patient Information Records - PATIENT ASSESSMENT, REGISTRATION AND ADMISSION for records of appointments, bookings and schedules for attendances by patients at clinics or day procedure units and visits to patients in the home					
		See HEALTH SERVICE EQUIPMENT AND SUPPLIES MANAGEMENT for records of bookings of equipment and/or facilities for patient treatment and care (e.g. operating theatres and recovery rooms).					
10.1	Patient Attendance Registers	Records that summarise the contact or attendance of a patient at an Emergency Department or a crisis service of a health service.		Destroy 7 years after action completed.			
		See Retention and Disposal Authority for Patient Information Records for assessment or triage records captured as part of the individual's patient record.					
		See Retention and Disposal Authority for Statewide Health Services Records for records of telephone counselling services or help lines.					

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Authority number: PROS 17/04 VAR 2

No	Function/Activity	Description	Status	Disposal Action			
Patient Mov	Patient Movement and Attendance Reporting						
10.2	Patient Movement Statistical Reporting	Periodical returns or routine reports regarding patient numbers and movements within the hospital / health service.		estroy 1 year after after eation.			
		Examples of records include:					
		 Census reports (also known as the 'midnight census') 					
		Bed State Returns					
		 Quarterly Service Activity Reports 					
		 Quarterly Registered Clients Reports 					
		Multiple Contact Form					

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